



236 Rickenbacker Circle, Livermore, CA 94551 | Office: (925) 449-0220

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STANDARD LABOR RATES

Service Type	Rate (Per Hour)
Service Evaluation (Initial Product Assessment)	\$85.00
Standard Repair Labor (In-House Laboratory)	\$155.00
On-Site Field Service (Mon-Fri, 7:30 am – 4:00 pm)	\$185.00
Lab Audit & Asset Management Services	\$185.00

CANCELLATIONS & SERVICE POLICIES

Cancellations & Non-Service: This \$85.00 fee applies in the event that service is canceled prior to work commencing, or if it is determined that repairs/calibrations will not be conducted after the unit has been received.

PREMIUM & LOGISTICS

Category	Rate / Charge
Overtime (M-F outside 7:30-4:00, Weekends)	1.5X Base Rate
Holidays	2.0X Base Rate
Field Service Minimum (Per On-Site Call)	4-Hour Min + Travel
Standard Mileage	\$1.10 Per Mile
Commercial Travel (Airfare, Lodging, etc.)	Actual Cost + 15%
Credit Card Surcharge (Optional Method)	3% Surcharge

STANDARD RATES

Short Form Certificate (Compliance Certificate Only)	Base Rate (Depending on the item)
Long Form Certificate (As Found - As Left Data Included)	Base Rate + 50%
Accredited Form Certificate (Uncertainty Measurements Included)	2.0X Base Rate

CALIFORNIA CONSUMER DISCLOSURES

Written Estimates: A written estimate for the cost of repair will be provided to the customer. No charges for work or parts in excess of the estimate will be billed without prior oral or written consent.

Teardown and Evaluation: The Service Evaluation fee covers the cost of teardown and inspection. If a technician discovers extensive damage not visible during initial inspection, work will cease and a revised quote will be submitted.

Calibration Standards: Pricing is based on model number and processing requirements. Standard processing adheres to ANSI/ NCSL-Z-540. ISO/IEC 17025 accredited calibrations or specific "As Found/As Left" data must be requested during the RFQ process and are billed at a premium.