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**STANDARD LABOR RATES**

Service Type	Rate (Per Hour)
Standard Repair Labor (In-House Laboratory)	\$155.00
Service Evaluation (Initial Product Assessment)	\$85.00
On-Site Field Service (Mon-Fri, 7:30 am – 4:00 pm)	\$185.00
Technical Diagnosis (Specialized inspections)	\$155.00
Lab Audit & Asset Management Services	\$185.00

**CANCELLATIONS & SERVICE POLICIES**

**Cancellations & Non-Service:** This \$85.00 fee applies in the event that service is canceled prior to work commencing, or if it is determined that repairs/calibrations will not be conducted after the unit has been received.

**PREMIUM & LOGISTICS**

Category	Rate / Charge
Overtime (M-F outside 7:30-4:00, Weekends)	1.5X Base Rate
Holidays	2.0X Base Rate
Field Service Minimum (Per On-Site Call)	4-Hour Min + Travel
Standard Mileage	\$1.10 Per Mile
Commercial Travel (Airfare, Lodging, etc.)	Actual Cost + 15%
Credit Card Surcharge (Optional Method)	3% Surcharge

**CALIFORNIA CONSUMER DISCLOSURES**

**Written Estimates:** A written estimate for the cost of repair will be provided to the customer. No charges for work or parts in excess of the estimate will be billed without prior oral or written consent.

**Teardown and Evaluation:** The Service Evaluation fee covers the cost of teardown and inspection. If a technician discovers extensive damage not visible during initial inspection, work will cease and a revised quote will be submitted.

**Calibration Standards:** Pricing is based on model number and processing requirements. Standard processing adheres to ANSI/NCSL-Z-540. ISO/IEC 17025 accredited calibrations or specific "As Found/As Left" data must be requested during the RFQ process and are billed at a premium.

Standard Meter Lab., Inc. | SML-100 Rev. B | Effective January 1, 2026  
 All prices are subject to change without notice.