



Standard Meter Lab., Inc.

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TECHNICAL SERVICE RATES AND CHARGES

Effective February 1 2024

Description		Rates
In House Lab Rates: Monday to Friday 8:30 am to 4:30 pm	Standard Rate for Repair Labor. Calibration prices are based on the product model number	\$155.00.00/hr
Service Evaluation: NOTE:	Normal product & service evaluation charge is one hour. A best estimate will be quote, and if accepted, this charge will be included in the total amount quoted. Note if upon deeper inspection the technician discovers extensive damage not visible or obvious during the initial inspection, work will cease and the customer will be informed, and a revised quote will be submitted for approval or cancellation.	\$ 155.00/hr
On-Site Rates: NOTE:	The field service Rate for Repair & Calibration Labor Monday to Friday - 8:30 am to 4:30 pm. Hourly charges are portal to portal; Four (4) Hour minimum applies to All Field Service Calls; All excess time is billed in half hour increments	\$185.00/hr
Priority Services: NOTE:	All requests for immediate and holiday services are subject to a 100% up-charge. (Moved to front of the line, provided a technician is available.) Ability to complete Priority Services is subject to availability of necessary material.	2 X Std. Rate
Travel Charges: NOTE:	Mileage is figured Portal to Portal Commercial Travel and other expenses incurred are at actual cost plus 15% processing fee.	\$1.10/mile
Lab Audits	Lab audits exceeding 2 hours.	\$155.00/hr
Minimum Billing: NOTE:	Invoiced Amount; Cash or Check Tax, Freight or Handling is not included in the minimum requirement.	\$77.50 min

NOTES: All prices are subject to change without notice.

Calibration pricing is based on model number, options and processing requirements. Our standard is to process per ANSI/NCZL-Z-540. This is a single page certificate and meets most of our customer needs.

As found and as left data (before and after readings) and/or 17025 accredited calibrations can also be requested when required. This option is billed at a premium and must be requested during the RFQ process.