



Standard Meter Lab., Inc.

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TECHNICAL SERVICE RATES AND CHARGES

Effective November 1st, 2023

Description		Rates
In House Lab Rates: Monday to Friday 8:30 am to 4:30 pm	Standard Rate for Repair Labor *Calibration prices are based on the product model number	\$140.00/hr
Service Evaluation:	Product / Service evaluation. If quote is accepted, this charge is waived.	\$ 140.00/hr
NOTE:	Customer will be contacted for approval if additional time is required to determine repair costs.	
On-Site Rates:	Standard Rate for Repair Labor & Calibration Labor Monday to Friday - 8:30 am to 4:30 pm	\$165.00/hr
NOTE:	Charges are PORTAL to PORTAL; Four (4) Hour minimum applies to ALL Field Calls; All excess time is billed in half hour increments	
Priority Services:	All requests for immediate service are subject to a 100% up-charge. (i.e.: next on bench, 24 hr turn)	2 X Std. Rate
NOTE:	Ability to complete Priority Services is subject to availability of necessary material.	
Travel Charges:	Mileage is figured Portal to Portal	\$ 1.00/mile
NOTE:	Commercial Travel and other expenses incurred are at actual cost plus 10% processing fee.	
Lab Audits	Lab audits exceeding 2 hours	\$140.00/hr
Minimum Billing:	Invoiced Amount; Cash or Check	\$140.00/hr
NOTE:	Tax, Freight or Handling is not included in the minimum requirement.	

NOTES: All prices are subject to change without notice

*Calibration pricing is based on model number, options and processing requirements. Our standard is to process per ANSI/NCZL-Z-540. This is a single page certificate and meets most of our customer needs.

As found and as left data (before and after readings) and/or 17025 accredited calibrations can also be requested when required. This option is billed at a premium and must be requested during the RFQ process.